



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

400 Seventh Street, S.W.  
Washington, D.C. 20590

**CERTIFIED MAIL**  
**RETURN RECEIPT REQUESTED**

Karl-Heinz Ziwick, General Manager  
Environmental Engineering  
BMW of North America LLC  
1 BMW Plaza  
Montvale, NJ 07645-1866

NVS-214njs  
PE03-054

Dear Mr. Ziwick:

This letter is to inform you that the Office of Defects Investigation (ODI) of the National Highway Traffic Safety Administration (NHTSA) has opened a Preliminary Evaluation (PE03-054) to investigate allegations of fuel line leakage on model year 2002 and 2003 BMW motorcycles, and to request certain information.

This office has received six (6) Vehicle Owner Questionnaire's (VOQ) reporting fuel leakage at either the quick-disconnect coupler and/or the fuel line crimp connection on the motorcycles identified above. Copies of these reports are enclosed for your information.

Unless otherwise stated in the text, the following definitions apply to these information requests:

- **Subject vehicles:** all model year 2002 and 2003 BMW motorcycles manufactured for sale or lease in the United States with the subject component.
- **Subject component:** all flexible fuel lines with crimp connections.
- **BMW:** Bayerische Motoren Werke, all of its past and present officers and employees, whether assigned to its principal offices or any of its field or other locations, including all of its divisions, subsidiaries (whether or not incorporated) and affiliated enterprises and all of their headquarters, regional, zone and other offices and their employees, and all agents, contractors, consultants, attorneys and law firms and other persons engaged directly or indirectly (e.g., employee of a consultant) by or under the control of BMW (including all business units and persons previously referred to), who are or, in or after 2001, were involved in any way with any of the following related to the alleged defect in the subject vehicles.
- **Alleged defect:** Fuel leaks from any crimp connection on a subject vehicle's fuel system.



DOT AUTO SAFETY HOTLINE  
888-DASH-2-DOT  
888-327-4236

- **Document:** "Document(s)" is used in the broadest sense of the word and shall mean all original written, printed, typed, recorded, or graphic matter whatsoever, however produced or reproduced, of every kind, nature, and description, and all non-identical copies of both sides thereof, including, but not limited to, papers, letters, memoranda, correspondence, communications, electronic mail (e-mail) messages (existing in hard copy and/or in electronic storage), faxes, mailgrams, telegrams, cables, telex messages, notes, annotations, working papers, drafts, minutes, records, audio and video recordings, data, databases, other information bases, summaries, charts, tables, graphics, other visual displays, photographs, statements, interviews, opinions, reports, newspaper articles, studies, analyses, evaluations, interpretations, contracts, agreements, jottings, agendas, bulletins, notices, announcements, instructions, blueprints, drawings, as-builts, changes, manuals, publications, work schedules, journals, statistical data, desk, portable and computer calendars, appointment books, diaries, travel reports, lists, tabulations, computer printouts, data processing program libraries, data processing inputs and outputs, microfilms, microfiches, statements for services, resolutions, financial statements, governmental records, business records, personnel records, work orders, pleadings, discovery in any form, affidavits, motions, responses to discovery, all transcripts, administrative filings and all mechanical, magnetic, photographic and electronic records or recordings of any kind, including any storage media associated with computers, including, but not limited to, information on hard drives, floppy disks, backup tapes, and zip drives, electronic communications, including but not limited to, the Internet and shall include any drafts or revisions pertaining to any of the foregoing, all other things similar to any of the foregoing, however denominated by BMW, any other data compilations from which information can be obtained, translated if necessary, into a usable form and any other documents. For purposes of this request, any document, which contains any note, comment, addition, deletion, insertion, annotation, or otherwise comprises a non-identical copy of another document shall be treated as a separate document subject to production. In all cases where original and any non-identical copies are not available, "document(s)" also means any identical copies of the original and all non-identical copies thereof. Any document, record, graph, chart, film or photograph originally produced in color must be provided in color. Furnish all documents whether verified by the manufacturer or not. If a document is not in the English language, provide both the original document and an English translation of the document.

In order for my staff to evaluate the alleged defect, certain information is required. Pursuant to 49 U.S.C. § 30166, please provide numbered responses to the following information requests. Insofar as BMW has previously provided a document to ODI, BMW may produce it again or identify the document, the document submission to ODI in which it was included and the precise location in that submission where the document is located. When documents are produced, the documents shall be produced in an identified, organized manner that corresponds with the organization of this information request letter (including all individual requests and subparts). When documents are produced and the documents would not, standing alone, be self-explanatory, the production of documents shall be supplemented and accompanied by explanation.

Please repeat the each request verbatim above each response. After BMW's response to each request, identify the source of the information and indicate the last date the information was gathered.

1. State, by vehicle model the number of subject vehicles BMW has manufactured for sale or lease in the United States.
2. By model state the number of each of the following, received by BMW, which relate to, or may relate to, the alleged defect:
  - a. Consumer / fleet complaints;
  - b. Field reports;
  - c. Reports involving a crash, injury, or fatality;
  - d. Reports involving a fire;
  - e. Property damage claims;
  - f. Third-party arbitration proceedings where BMW is or was a party to the arbitration; and
  - g. Lawsuits, both pending and closed, in which BMW is/was a defendant or codefendant.

For subparts "a" through "g," state the total number of each item (e.g., consumer complaints, field reports, etc.) separately. Multiple incidents involving the same vehicle are to be counted separately. Multiple reports of the same incident are also to be counted separately (i.e., a consumer complaint and a field report involving the same incident in which a crash occurred are to be counted as a crash report, a field report and a consumer complaint). For "e" through "g," provide a summary of the event.

3. Separately, for each item within the scope of your response to Request No. 2, state the following information:
  - a. Vehicle VIN;
  - b. Vehicle's owner or fleet name (and fleet contact person), address, and telephone number;
  - c. Vehicle's model;
  - d. Vehicle's mileage at time of incident;
  - e. Incident date;
  - f. Date of manufacture; and
  - g. Date warranty coverage commenced.

If desired you may submit items "a" through "g" on an electronic disk. Excel or Microsoft Access 2000, are the preferred formats.

4. State by vehicle model, a total count for all warranty claims that have been paid by BMW to date that relate to, or may relate to, the alleged defect. Your response should include, but not be limited to, claims filed under warranty code 1612004800 and 1612024800. Please define all codes.
5. Produce copies of all communications and other documents that relate to, or may relate to, the alleged defect in the subject vehicles, that BMW has issued to any dealers, regional or zone offices, field offices, fleet purchasers, or other entities. This includes, but is not limited to, bulletins, advisories, informational documents, training documents, or other documents or

communications, with the exception of standard shop manuals. Also include the latest draft copy of any communication that BMW is planning to issue within the next 120 days.

6. Describe all tests, studies, surveys, and/or investigations (collectively, "actions") that relate to, or may relate to, the alleged defect in the subject vehicles that have been conducted, are being conducted, are planned, or are being planned by, or for, BMW. For each such action, provide the following information:
  - a. Action title or identifier;
  - b. Date action was initiated and completed;
  - c. All parties responsible for designing and/or conducting the action; and
  - d. A summary of the findings and/or conclusions resulting from the action.
7. Describe all modifications or changes made by, or on behalf of, BMW in the design, material composition, manufacture, quality control, supply, or installation of the subject component, from the start of production to date, which relate to, or may relate to, the alleged defect in the subject vehicles. For each such modification or change, provide the following information:
  - a. The date or approximate date on which the modification or change was incorporated into vehicle production;
  - b. A detailed description of the modification or change;
  - c. The reason(s) for the modification or change;
  - d. The part numbers (service and engineering) of the original component;
  - e. The part number (service and engineering) of the modified component;
  - f. Whether the original unmodified component was withdrawn from production, inventory(s) and/or sale, and if so, when;
  - g. When the modified component was made available as a service component; and
  - h. Whether the modified component can be interchanged with earlier production components.

Also, provide the above information for any modification or change that BMW is aware of which may be incorporated into vehicle production within the next 120 days.

8. Produce two of each of the following:
  - a. Exemplar samples of each fuel hose assembly (ie: quick-disconnect coupler, crimp clamp and hose);
  - b. Field return samples of each fuel hose assembly exhibiting the subject failure mode; and
  - c. Any kits that have been released, or developed, by BMW for use in service repairs to the subject component/assembly which relate, or may relate, to the alleged defect.
9. Furnish BMW's assessment of the alleged defect in the subject vehicle, including:
  - a. The causal or contributory factor(s);
  - b. The failure mechanism(s);
  - c. The failure mode(s);
  - d. The risk to motor vehicle safety that it poses; and
  - e. What warnings, if any, the operator and other people both inside and outside the vehicle would have that the alleged defect was occurring or subject component was malfunctioning?

This letter is being sent to BMW pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49 and to request reports and the production of things. It constitutes a new request for information. BMW's failure to respond promptly and fully to this letter could subject BMW to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163. (Other remedies and sanctions are available as well.) Please note that maximum civil penalties under 49 U.S.C. § 30165 have increased as a result of the recent enactment of the Transportation Recall Enhancement, Accountability, and Documentation (TREAD) Act, Public Law No. 106-414 (signed November 1, 2000). Section 5(a) of the TREAD Act, codified at 49 U.S.C. § 30165(b), provides for civil penalties of up to \$5,000 per day, with a maximum of \$15 million for a related series of violations, for failing or refusing to perform an act required under 49 U.S.C. § 30166. This includes failing to respond to ODI information requests.

If BMW cannot respond to any specific request or subpart(s) thereof, please state the reason why it is unable to do so. If on the basis of attorney-client, attorney work product, or other privilege, BMW does not submit one or more requested documents or items of information in response to this information request, BMW must provide a privilege log identifying each document or item withheld, and stating the date, subject or title, the name and position of the person(s) from, and the person(s) to whom it was sent, and the name and position of any other recipient (to include all carbon copies or blind carbon copies), the nature of that information or material, and the basis for the claim of privilege and why that privilege applies.

BMW's response to this letter, in duplicate, together with a copy of any confidentiality request, must be submitted to this office by **January 9, 2004**. Please refer to **PE03-054** in BMW's response to this letter. If BMW finds that it is unable to provide all of the information requested within the time allotted, BMW must request an extension from me at (202) 366-4933 no later than five business days before the response due date. If BMW is unable to provide all of the information requested by the original deadline, it must submit a partial response by the original deadline with whatever information BMW then has available, even if an extension has been granted.

If BMW claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, BMW must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, to the Office of Chief Counsel (NCC-113), National Highway Traffic Safety Administration, Room 5219, 400 Seventh Street, S.W., Washington, D.C. 20590. BMW is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted.

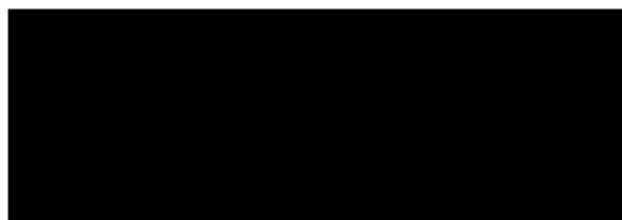
Please call Nate Seymour at (202) 366-6965 upon your receipt of this correspondence, and to discuss technical or other questions concerning this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Richard Boyd".

Richard Boyd, Chief  
Med/Heavy Duty Vehicle Division  
Office of Defects Investigation

Enclosure 1, 6 VOQs





U.S. Department  
of Transportation  
  
National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

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Data Received

09-SEP-2002

Repository ☐

Reference No.  
766922

**OWNER INFORMATION (Type or Print)**

Name

Address

City

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date: / /

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
WB10439872ZF46285

Make  
BMW

Model  
R1150GS

Model Year  
2002

Date Purchased  
01-FEB-02

Dealer's Name and Telephone Number

Engine:  
No. Cylinders

Fuel Type:  
Gas

Original Owner  
☒

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes  
☐ Cruise Control

Powertrain  
REAR WHEEL DRIVE

Vehicle Component Code  
072000 FUEL SYSTEM, GASOLINE/DELIVERY

Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)  
07-SEP-2002

Failure Mileage

Failure Speed  
0

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment  
☐ Prior Repair

Failure Location:

The Component Code

The Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

FUEL LINE ON RIGHT SIDE OF MOTORCYCLE LEAKED APPROXIMATELY 1 TABLESPOON OF FUEL WITHIN A FEW SECONDS OF ENGINE STARTUP. ENGINE WAS STOPPED BEFORE ANY DAMAGE COULD TAKE PLACE. FUEL LEAKED FROM FUEL LINE ABOVE RIGHT CYLINDER, RAN DOWN THE SIDE OF THE ENGINE AND STARTED TO DRIP ONTO CATALYTIC CONVERTER. HAD THE CATALYTIC CONVERTER BEEN AT FULL OPERATING TEMPERATURE, THIS WOULD ALMOST CERTAINLY HAVE RESULTED IN A FIRE. I ONLY NOTICED THE LEAK BECAUSE I WAS DOING A PRE-RIDE CHECK OF THE BIKE, BUT HAD I NOT PAID ATTENTION, THE FUEL WOULD HAVE BEEN IN CONTACT WITH A FULLY HEATED CATALYTIC CONVERTER WITHIN A MINUTE OR TWO.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

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Date Received

12-SEP-2002

Repository ☐

Reference No.  
767083

**OWNER INFORMATION (Type or Print)**

Name

Address

City

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
WB1043985ZZF46513

Make  
BMW

Model  
R1150GS

Model Year  
2002

Date Purchased  
01-JUN-02

Dealer's Name and Telephone Number

Engine:  
No. Cylinders

Fuel Type:  
Gas

Original Owner  
☒

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

☐ Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

072000 FUEL SYSTEM, GASOLINE:DELIVERY

Multiple Failures: 3

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)  
31-AUG-2002

Failure Message

Failure Speed

0

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment  
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

*(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)*

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

AS SOON AS I STARTED MY BIKE, I SMELLED RAW GASOLINE. I LOOKED DOWN ON THE RIGHT SIDE OF MY BIKE AND SAW A FLUID LEAKING ON THE GROUND AS IT RAN OFF MY TRANSMISSION. I SHUT DOWN THE MOTORCYCLE TO INVESTIGATE. I STARTED IT THREE MORE TIMES. TWO OF THOSE STARTS PRODUCED A FUEL LEAK. THE LEAK ORIGINATED ON ONE OF THE FUEL LINES, ADJACENT TO THE RIGHT THROTTLE BODY. THE CRIMP-TYPE CLAMPS WERE LOOSE WHEN I TRIED MOVING THEM. ON THE THIRD START, THE FUEL LEAK STOPPED. I TOOK THE BIKE TO ALAMO BMW WHERE A TECHNICIAN RECRIMPED THE TWO LOWER CLAMPS. NO PROBLEMS SINCE THEN (8/31/02). \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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U.S. Department  
of Transportation  
  
National Highway  
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Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

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Date Received

08-AUG-2002

Repository ☐Reference No.  
765372

## OWNER INFORMATION (Type or Print)

Name

Address

City

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date   8  /  8  /  

## VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
WB10439882ZF45937

Make  
BMWModel  
BMW 1150RModel Year  
2002Date Purchased  
01-OCT-01

Dealer's Name and Telephone Number

Engine;  
No: CylindersFuel Type:  
GasOriginal Owner  
☒

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes☐ Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

072000 FUEL SYSTEM, GASOLINE DELIVERY

Multiple Failure: 4

## FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)  
01-APR-2002

Failure Mileage

Failure Speed  
0

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15AB0036)

☐ Original Equipment  
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

## APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

SPONTANEOUS FUEL LEAK FROM QUICKCONNECT DEVICES AND FUEL HOSE CLAMPS. THE CRIMP TYPE CLAMP LOOSENS OVER TIME; LEAKED FUEL COULD SPILL ON CATALYTIC CONVERTER.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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**DOT Auto Safety Hotline**  
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(1-888-327-4236)  
INTERNET: [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

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Date Received

10-SEP-2002

Repository ☐Reference No.  
8018349

## OWNER INFORMATION (Type or Print)

Name

Address

City

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 10/1/02

## VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WB10439B32ZF46140

Make

BMW

Model

BMW R1150RA

Model Year

2002

Date Purchased

Dealer's Name and Telephone Number

Engine:

No. Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☐ Anti-lock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

072000 FUEL SYSTEM, GASOLINE DELIVERY

Multiple Failure:

## FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

08-AUG-2002

Failure Mileage

100

Failure Speed

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment  
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

## APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

1

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

BMW, R1150RA, MY 2002; THERE WAS FUEL LEAKING FROM RIGHT SIDE OF FUEL LINE. DRIVER SUFFERED SECOND DEGREE BURNS. PLEASE PROVIDE ANY FURTHER INFORMATION. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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**(1-888-327-4236)**  
**INTERNET: www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 100148

Date Received

15-MAY-2003

Repository ☐Reference No.  
10018762**OWNER INFORMATION (Type or Print)**

Name

Address

City

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date: 5 / 1 / 03

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
WB1D499A122E86854

Make  
BMWModel  
RT SERIESModel Year  
2002Date Purchased  
24-NOV-02Dealer's Name and Telephone Number  
ABS BMW 8006899893Engine:  
No. Cylinders 2Fuel Type:  
GasOriginal Owner  
☒Dealer's City  
ROSEVILLEState  
CA

Zip Code

Transmission Type  
MANUAL
☒ Antilock Brakes  
☐ Cruise Control
Powertrain  
REAR WHEEL DRIVEVehicle Component Code  
061100 ENGINE AND ENGINE COOLING:ENGINE:GASOLINE

Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**Incident Date(s)  
06-MAY-2003Failure Mileage  
13115

Failure Speed

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABCD036)

☐ Original Equipment  
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation Systems:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;  
i.e., parts repaired or replaced (and if old part is available).

ON A 2002 BMW 1150RT THERE IS A GASOLINE LEAK WHICH DRIPS DIRECTLY ON TO THE CATALYTIC CONVERTER. IT ONLY LEAKS ON THE FIRST START OF THE DAY. IF RUN FOR A MINUTE OR TWO, SHUT OFF, AND RESTARTED, THE PROBLEM GOES AWAY(?). AFTER THREE CONTACTS WITH THE DEALERS (TWO OF THEM) THEY HAVE FINALLY SAID THEY ARE AWARE OF A PROBLEM WITH THIS MODEL AND IT CAN BE EASILY FIXED. CONSIDERING THE POTENTIAL FOR FIRE OR EVEN AN EXPLOSION, I WOULD THINK THEY WOULD WANT TO ADVISE CUSTOMERS OF THIS PROBLEM. ALSO, THEIR DEALERS. \*J18

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

FOR AGENCY USE ONLY 1368

Date Received

07-AUG-2003

Repository ☐Reference No.  
10029831

## OWNER INFORMATION (Type or Print)

Name

Address

City

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date   1  /  1  /  

## VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side:  
WB10439B12ZF46427

Make  
BMWModel  
BMW

1150R

Model Year  
2002Date Purchased  
01-JUN-02Dealer's Name and Telephone Number  
BMW MANHATTANEngine:  
No. Cylinders   2  Fuel Type:  
GasOriginal Owner  
☒Dealer's City  
NEWYORKState  
NY

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

070000 FUEL SYSTEM, GASOLINE

Multiple Failure:   1  

## FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)  
01-JUL-2003Failure Mileage  
5500

Failure Speed

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment  
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

## APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(es).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;  
i.e., parts repaired or replaced (and if old part is available).

BMW, R1150R, 2002; THE CONSUMER STATED UPON COLD START, THE MOTORCYCLE LEAKED 2 OUNCES OF FUEL ONTO THE EXHAUST. THE  
DEALER SAID THE PROBLEM WAS THE O RINGS ON QUICK DISCONNECT FUEL LINES. \*AK \*CB \*JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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